



REPLACEMENT WINDOW

LIFETIME LIMITED WORKMANSHIP WARRANTY

This is a labor/workmanship warranty provided by *Chattahoochee Windows*, to you, the original purchaser ("Owner"). Please consult your third party product and/or manufacturer warranties for further coverage. This warranty does not cover product defects. This labor warranty is available for inspection prior to the signing of the sales contract.

Lifetime Limited Workmanship Warranty

Chattahoochee Windows will perform all work in a professional manner using high-quality materials and supplies, and in conformance with applicable building code standards. *Chattahoochee Windows* warrants to the Owner that the installation work performed by *Chattahoochee Windows* will be free of defects due to workmanship for as long as Owner owns and resides in the home where *Chattahoochee Windows* performed the installation of the replacement windows, subject to the other terms and conditions contained in this warranty. *Chattahoochee Windows* warrants to the Owner, there will be no labor charge for installation of glass, parts replacement, sash replacement or unit replacement due to accidental glass breakage, seal failure or other manufacturer defects that require labor to remedy.

How to Obtain Warranty Service: To submit a claim, pictures and a description of the issue as well as pictures of the serial number (if located) must be emailed to *Chattahoochee Windows* (also stated as "we" or "us") at warranty@chattahoocheewindows.com. Claims must be submitted to us promptly after discovery of the claimed defect and within the applicable warranty period. Within a reasonable period after having received the Owner's claim, we will schedule an appointment to inspect the premises and the warranty claim. Any claim submitted after five years from the date of this warranty shall be subject to a charge for the warranty replacement. If we decide to replace any or all product(s), and if such product(s), as originally installed, is no longer available, we shall have the right to substitute product(s) designated by us to be of equal quality. Replacement of a product or component does not renew the warranty period. If, at *Chattahoochee Windows's* option, a purchase price refund is conveyed to the Owner, then this warranty is terminated, and the repair, replacement, or removal of the product shall become the sole responsibility of the Owner. This warranty is not valid unless and until the Owner has made full payment under the original sales contract and all addenda thereto. Non-warranty calls for repair or adjustment or calls under a third party product and/or manufacturer warranty (i.e., claims not related to this workmanship warranty) may result in a service charge.

What Is Not Covered: *Chattahoochee Windows* grants this warranty to the Owner only and only materials purchased from and installed by us are covered by this warranty. This warranty assumes normal and reasonable use of products or components. This warranty does not cover any other damage or material failure including, but not limited to, damage caused by occurrences beyond the control of *Chattahoochee Windows*, such as acts of God, settlement of the building, failure of the structure (including foundations and walls), use of incompatible accessories, removal, repair, or re-installation of any products or components by other than *Chattahoochee Windows*, normal corrosive effects of salt air and chemical pollutants, intentional acts, unreasonable use or failure to provide reasonable maintenance as and when necessary, or damages due to or arising from the identification, detection, abatement, encapsulation or removal of mold, asbestos, lead-based products, or other hazardous substances inside or outside of the structure being improved. Installation, removal, repair, adjustment, tampering, or re-installation of any products or components by other than *Chattahoochee Windows* voids this warranty, and *Chattahoochee Windows* expressly disclaims any liability for any costs, defects, or damages with respect to such actions.

Transfer of This Warranty: Subject to the other terms and conditions contained in this warranty, this warranty is transferable one time. To transfer this warranty, the Owner must request an inspection and re-certification of the products installed by *Chattahoochee Windows*, and upon inspection and recertification to the satisfaction of *Chattahoochee Windows*, or *Chattahoochee Windows's* waiver of the inspection and recertification, this warranty shall transfer to the subsequent homeowner. All terms of this warranty shall apply to the subsequent homeowner. No further transfers of this warranty is permitted.

Remedies and Rights: This warranty is the only expressed warranty provided by *Chattahoochee Windows*. No employee, representative, agent, or any other person, has authority to assume or incur on behalf of *Chattahoochee Windows* any obligation, liability, or responsibility in place of or in addition to this warranty. *Chattahoochee Windows* HEREBY EXCLUDES AND DISCLAIMS ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING BY WAY OF ILLUSTRATION AND NOT LIMITATION, WARRANTIES OF FITNESS FOR PARTICULAR PURPOSE, HABITABILITY, AND MERCHANTABILITY. *Chattahoochee Windows's* liability to the Owner under this warranty is limited to the amounts received by *Chattahoochee Windows* for services rendered under the sales contract with the Owner. In no event shall *Chattahoochee Windows* be obligated or liable for incidental, special, indirect, or consequential damages of any kind for the breach of any express or implied warranty

Jody Godfrey

Owner Name

Manufacturer

Date